



DEVELOPING VICTIM SUPPORT ACROSS EUROPE Quality, Standards, Capacity Building

VSE Annual Conference & General Meeting
14-17 May 2014
Sheraton Hotel, Warsaw, Poland

WORKSHOP PROGRAMME

THURSDAY, 15 MAY - 13h00-14h30

Workshop Session 1 – Quality and Standards in Victim Support

A Accreditation & Minimum Standards - London room, first floor

- **Development and implementation of sector-specific quality standards: An example from the sector of social services to vulnerable groups** *Marie Dubost, EQUASS, Belgium*
- **Quality and Standards in Victim Support England & Wales** *Jo Keaney, Victim Support England & Wales*
- **Development and implementation of standards** *Bianca Biwer, Weisser Ring Germany*

B Quality of Support and Evaluation Tools - Amsterdam/Athens room, ground floor

- **Innovation in the Non-Profit Sector: Case Management in Victim Support in Germany** *Andrea Popa, University of Kiel, Germany*
- **National Evaluation of Automated Victim Information and Notification (SAVIN) Systems in the US** *Patrick Coleman, ICF International, US*
- **Developing services for victims and witnesses of crime in Scotland** *Alan McCloskey & Sarah Crombie, Victim Support Scotland*

C Victims' Rights: Between Theory and Practice - Grand Ballroom, ground floor

- **Victims' Rights and the Human Rights of Victims** *Anna Wergens, Crime Victim Compensation and*

Authority, Sweden

- **The role of the Federal Ombudsman for Victims of Crime in Canada (tbc)** *Sue O'Sullivan, the Federal Ombudsman for Victim of Crime, Canada*
- **The new Canadian Victims' Bill of Rights** *Harvey Cenaiko, Chairperson of Parole Board Canada*

THURSDAY, 15 MAY - 15h00-16h30

Workshop Session 2 – Best Practices in the Implementation of Victims' Rights

D The Implementation of the EU Directive on Victims' Rights - Grand Ballroom, ground floor

- **DG Justice Guidance Document related to the transposition and implementation of Directive 2012/29/EU** *Denisa Fikarová, European Commission*
- **Implementation of the European Union criminal law instruments for protection of victims – the Polish perspective** *Rafał Kierzyńska, Ministry of Justice of Poland*

E Cooperating to Bring the Directive to Reality - London room, first floor

- **InfoVictims Project** *Frederico Marques, APAV, Portugal*
- **Workshops on EU directive** *Barbara Wüsten, Weisser Ring Germany*
- **How to inform child victims of their rights – the project "I want to know"** *Ulf Hjerpppe, Crime Victim Compensation and Support Authority, Sweden*

F Best Practices on Implementation of Victims' Rights - Amsterdam/Athens room, ground floor

- **The implementation of EU directive in Hungary** *Gabor Veisz, Victim Unit, Ministry of Justice of Hungary*
- **The Implementation of the Victims' Rights Directive into Irish Domestic Law: The need for collaboration and effective enforcement mechanisms** *Maria McDonald, Victims' Rights Alliance, Ireland*

- **The right of protection of victims with specific needs in the course of criminal proceedings** *Andrzej Augustyniak, Ministry of Justice of Poland*

FRIDAY, 16 MAY - 10h30-12h00

Workshop Session 3 - Capacity Building – Developing Resources

G Catering to Victims' Needs - Vienna room, first floor

- **The homicide service in England & Wales** *Carolyn Hodrien, Victim Support England & Wales*
- **Providing the Best Services for Victims of Crime** *Kahtleen O'Hara, Victim Services Specialist, USA*
- **The importance of supporting victims of home invasion and (violent) robbery in the Netherlands** *Rob Sadermann, Slachtofferhulp Nederland*

H Recruitment & Training of Volunteers - London room, ground floor

- **Recruitment and training of new colleagues for Weisser Ring Germany** *Helgard Van Hüllen & Petra Klein, Weisser Ring Germany*
- **Standardised distance training for victim service providers** *Patrick Coleman, ICF International, US*

I Cooperation Between Stakeholders - Grand Ballroom, ground floor

- **The development of victim participation in the Dutch criminal procedure** *Alex Sas, Slachtofferhulp Nederland*
- **A victim-oriented model of mediation in the criminal justice procedure** *Sonja Leferink, Slachtofferhulp Nederland*
- **Cooperation of services for standardisation of victim support service in the West Pomeranian Province** *Renata Karwowska, Krzysztof Faliński, Agata Rybarska-Stiller, Małgorzata Gruszecka, West Pomeranian Province authorities, Poland*

J Partner Organisations and their Approach to Victims - Amsterdam/Athens room, ground floor

- **Title of presentation tbc** *Sue Hall, Vice-President of the Confederation for European Probation – CEP*
- **Making the Dutch Custodial Institution Agency victim-oriented – more attention devoted to victims** *Jan Bouman, European Organisation of Prison and Correctional Services – EuroPris*
- **Mediation as an institution for victims** *Arleta Suchorska, University of Opole, Polish Mediation Association*

FRIDAY, 16 MAY - 13h00-14h30

Workshop Session 4 - Capacity Building – Developing New Services

K Supporting Victims of Cross-Border Cases - London room, first floor

- **The Impact of Cross-Border Crime** *Maggie Hughes, UK*
- **European Protection Order: challenge of public coordination** *Beatriz Belando, University of Valencia, Spain*
- **Tourist Victims and Cross-Border Cases** *Lisa Kennedy, ITAS, Ireland*

L Supporting Victims with Specific Needs - Amsterdam/Athens room, ground floor

- **Survey of the Fundamental Rights Agency on violence against women** *Albin Dearing, Fundamental Rights Agency of the European Union*
- **So small but a VIP – development of a system of protection of small children from abuse and neglect** *Stella Gołębiowska & Marzena Affeldt, Poznan Municipal Council & Child in the Centre Foundation, Poland*
- **The Crime Victim Support Network in Poland** *Tomasz Piechowiak, Elżbieta Jacewicz, Anna Olszewska, Elżbieta Zaniemojska-Krześniowska, Roman Wojnar, Subvenia Victima, Poland*

M Supporting Young Victims of Crime - Grand Ballroom, ground floor

- **Children as victims of crime in legal proceedings** *Maria Keller-Hamela & Justyna Podlewska, Nobody's Children Foundation, Poland*
- **Implementation of directive to combat sexual abuse and sexual exploitation of children** *David Crispin, Sustainable Criminal Justice Solutions, UK*
- **Enhancing children's knowledge on preventing sexual abuse to support children's rights** *Miriam K. Damrow, University of Applied Sciences of Düsseldorf, Germany*

N Supporting Victims of Hate Crime - Vienna room, first floor

- **Special Support for Victims of Hate Crimes in Germany and Europe** *Robert Kusche, Support for Victims of Hate Crimes, Germany*
- **Overlapping hatreds, ongoing prejudices: impressions from one year of measuring anti-Muslim attacks** *Fiyaz Mughal, Faith Matters, UK*
- **Major deficiencies of the Polish victim support system for victims of hate crimes** *Joanna Smętek & Małgorzata Szuleka, Helsinki Foundation for Human Rights, Poland*