

AGENDA

EVENT: Project IMPACT webinar on volunteer engagement and coordination

DATE: 25 February 2026, 13:00 – 15:00 CET

AGENDA:

TIME	
13:00 – 13:15	<p>Welcoming remarks, introduction to project IMPACT and to the webinar</p> <p><i>Aleksandra Ivankovic, Deputy Director, Victim Support Europe</i></p> <p><i>Oleksandr Glagola, IMPACT Project Manager, Victim Support Europe</i></p>
13:15 – 13:45	<p>Presentation of Weisser Ring</p> <ul style="list-style-type: none"> Building a nationwide network of volunteers from the perspective of a volunteer-based organisation <p><i>Bianca Biwer, Federal Executive Director, Weisser Ring</i></p>
13:45 – 14:00	<p>Q&A regarding Weisser Ring's presentation</p> <p><i>Moderated by Aleksandra Ivankovic, Deputy Director, Victim Support Europe</i></p>
14:00 – 14:35	<p>Presentation of Victim and Witness Support Service Croatia</p> <ul style="list-style-type: none"> Volunteering programme at the offices of Victim and Witness Support Service Croatia Engaging volunteers in the work of the National Call Center <p><i>Miren Špek, Executive Director, Victim and Witness Support Service Croatia & Executive Board Member, Victim Support Europe</i></p> <p><i>Maja Stahan, Deputy Director and National Call Center Coordinator, Victim and Witness Support Service Croatia</i></p>
14:35 – 14:50	<p>Q&A regarding Victim and Witness Support Service Croatia's presentation</p>

	<i>Moderated by Aleksandra Ivankovic, Deputy Director, Victim Support Europe</i>
14:50 – 15:00	Conclusions <i>Aleksandra Ivankovic, Deputy Director, Victim Support Europe</i>